



## Pharmacy Services

### Your UnitedHealthcare Pharmacy Services – Convenience. Choice. Value.

#### Convenience

- 24/7 toll-free number for pharmacy information
- **myuhc.com**® for information

#### Choice

- Over 60,000 pharmacies nationwide
- Wide selection of prescription drugs on our Prescription Drug List

#### Value

- Prescription Drug List design that helps save you money
- Knowledge and support for an overall better health care experience

It's our goal to help you get the prescription medications you need in a convenient and simple way and at an affordable cost. We value and respect the relationship between you and your physician and are committed to providing the tools to support your joint decisions. We offer valuable information and resources that allow you to make more informed health care and medication choices.

#### The Simple Solution

Our pharmacy program provides a broad choice in your medications, access to the information you need and a superior level of service. You will also benefit from the tremendous resources we put toward helping physicians and patients navigate the care process through education, prevention and the sharing of scientific evidence. We help you before, during and after care for your convenience and overall health.

#### Medication Options

Together with your physician, you can select brand name and generic medications from your plan's Prescription Drug List (PDL). The PDL is an important tool in identifying the drugs that provide the greatest value and lowest out-of-pocket costs for you. It categorizes drugs into copay tiers (Tier 1, Tier 2, etc.). The copay tiers reflect the copay level you are required to pay under your pharmacy benefit, with Tier 1 set at the lowest out-of-pocket cost.

The PDL offers a wide choice of brand name and generic drugs that are reviewed by physicians and pharmacists on our National Pharmacy and Therapeutics Committee. The list is reviewed and revised regularly in keeping with new medical evidence and information.

It just makes sense.®

Additionally, the United States Food and Drug Administration (FDA) approves all drugs, including generics, which means you can be confident that whatever medication you choose, it meets the strict guidelines set by the FDA. You can review the PDL online at **myuhc.com**. Not only can you see the Tier assignments for individual drugs, you can also review information about each drug and lower cost alternatives.

### Information at Your Fingertips – myuhc.com

After you become a UnitedHealthcare member, you can logon to our Web site at **myuhc.com** and become a registered user to access convenient pharmacy services. To register, simply enter your name, date of birth, member ID number and group ID number from your ID card. After selecting your user name, password and personalizing the site, you will see a link “*Prescriptions*” or “*Pharmacy*” depending on your benefit design. Your personal information is completely confidential and secure.

The site offers a wide range of information and services, including drug pricing and information, prescription benefit information and pharmacy locations.

### How to Fill Prescriptions

You have access to a large network of more than 60,000 pharmacies, including both chain and independent stores located across the United States. Whether at home or while traveling, a participating pharmacy will almost certainly be close by. To fill your prescriptions, simply show your UnitedHealthcare ID card to the pharmacist at any network retail pharmacy, which will indicate how much you owe. To search for a pharmacy near you, go to the “*Prescriptions*” or “*Pharmacy*” link on **myuhc.com** and select “Pharmacy Locator” or “Find a Pharmacy.”

### Questions?

We hope that you find the UnitedHealthcare pharmacy benefit plan to be simple, convenient and a true value to you and your family. If you have questions, please call the toll-free number on your ID card. The customer service representatives are thoroughly trained to answer your questions and a registered pharmacist is available for medication consultations.

Under the “*Prescriptions*” or “*Pharmacy*” link on **myuhc.com**, you can:

- Access pharmacy information and services seven days a week
- View personal benefit coverage information and prescription history
- Review information on prescription drug pricing and research lower cost alternatives
- Locate a participating retail pharmacy

